

Visiting Information

**Effective Date:
June 28, 2022**



All Valleywise Health Medical Center Inpatient Areas

Visitors for Adult COVID Positive or Suspected COVID Acute Care Admitted Patients

- Visitors must be 18 years and older. Exceptions may be made on case-by-case basis.
- All visitors will be required to wear appropriate PPE which includes gown, gloves and duckbill N95 mask. Clinical staff will assist visitors to appropriately don and doff PPE.
- Virtual visits for COVID-19 patients will continue to be supported.

Visitors for Non-COVID/Non-Suspected COVID Acute Care Admitted Pediatric Patients

- Two (2) healthy parents/guardians per pediatric patient permitted 24/7.
- This applies to any unit where a pediatric patient is placed. Includes Patients in NICU.
- Additional visitors permitted.

Visitors for COVID Positive or Suspected COVID Acute Care Admitted Pediatric Patients

- One (1) healthy parent/guardian for COVID positive pediatric patients.
- Parent/Guardian may switch with another parent/guardian during the day with only one at the bedside at a time.
- Unless switching, parent/guardian must remain in room with the patient.
- Will wear appropriate PPE which includes gown and duckbill N95 mask.
- Clinical staff will assist to appropriately don and doff PPE.
- Adherence to good hand hygiene will be required while in the room and when exiting and entering the room.

Visitors for Non-COVID/Non-Suspected COVID Laboring Mother/Maternal Child Health Unit

- Two (2) healthy support persons per laboring mother.
- One (1) significant other and baby will be allowed to room in with mother 24/7 in Postpartum unless otherwise contraindicated as determined by medical staff and/or nursing leadership.
- Additional visitors permitted.

Visitors for COVID Positive or Suspected COVID Laboring Mother/Maternal Child Health Unit

- One (1) healthy support person per mother in active labor. No additional visitors permitted. Visitor must remain in the room with the patient.
- One (1) healthy support person per antepartum patient. No additional visitors permitted. Visitor must remain in the room with the patient.
- One (1) significant other and baby will be allowed to room in with mother 24/7 in Postpartum unless otherwise contraindicated as determined by medical staff and/or nursing leadership. No additional visitors permitted. Visitor must remain in the room with the patient.
- One visitor per day; can be different visitor each day.

- No visitors or parents/guardians with cold or flu-like symptoms.
- Visitors must be 12 years and older (12 – 17 years of age minors will be accompanied by an adult 18 years and older). Exceptions may be made on case-by-case basis.
- Visitors allowed 24/7 except as specified below or if contraindication by patient condition.
- Visitors must wear acceptable style of face masks at all times inside the Medical Center.
- Chaplain/Religious Leader visits are unrestricted
- Exceptions will be handled on a case-by-case basis.
- End of Life situations will be addressed on a case-by-case basis.
- Valleywise Health reserves the right to limit the number of visitors at the bedside at any one time based on space limitations, patient condition and/or patient care needs. See also Specialty Area restrictions.
- One (1) or two (2) healthy support person/caregiver permitted 24/7 for vulnerable patients who may have but not limited to the list below:
 - Autism
 - Downs Syndrome
 - Cerebral Palsy
 - Related complex disabilities with cognitive impairments

All Emergency Department Areas

- No visitors or parents/guardians with cold or flu-like symptoms.
- Visitors allowed 24/7 except as specified below or if contraindication by patient condition.
- Visitors must wear acceptable style of face masks at all times inside the ED and Medical Center.
- Exceptions will be handled on a case-by-case basis.
- End of Life situations will be addressed on a case-by-case basis.

Non-COVID/Non-Suspected COVID Emergency Department Patients

- Visitors permitted as space permits. ED staff may limit number at any one time based on space and patient care needs.
- One (1) healthy support person/caregiver for vulnerable patients who may have but not limited to the list below:
 - Autism
 - Downs Syndrome
 - Cerebral Palsy
 - Related complex disabilities with cognitive impairments

Visitors for COVID Positive or Suspected COVID Emergency Department Patients

- One (1) healthy adult visitor permitted for patients who are suspected of having COVID or have tested positive for COVID.
- One (1) healthy parent/guardian at the pediatric patient bedside.
- One (1) healthy adult support person/caregiver for vulnerable patients (see above for examples of vulnerable patients).

All Surgical/Procedural Areas

- Visitation requirements apply to surgical/procedural areas on both the Roosevelt Campus and the Valleywise Community Health Center-Peoria
- No companions/visitors or parents/guardians with cold or flu-like symptoms.
- Companions/visitors must wear acceptable style of face masks at all times inside either facility.
- Exceptions will be handled on a case-by-case basis.

Companions/Visitors for Surgical/Procedural Patients

- One (1) healthy adult (18 years and older) companion will be permitted to accompany an adult patient with scheduled procedure/surgery. Two (2) healthy parents/guardians permitted with pediatric patients.
 - Two (2) healthy parents/guardians permitted with pediatric patient in Pre-op; one (1) parent/guardian allowed in PACU (Recovery).
 - One (1) companion/visitor for adult patients allowed in Pre-Op; no companion/visitor allowed in PACU (Recovery). Exceptions may be made on a case-by-case basis.
- Same companion/visitor may wait in Surgery or Procedural area waiting room during patient's procedure. (Includes Endo and IR procedures).

All Community Health Centers / Clinics

- No companions/visitors or parents/guardians with cold or flu-like symptoms.
- Patients/companions/visitors are highly encouraged to wear acceptable style of face masks at all times inside any Valleywise Health Clinic. Masks will be required in the examination/treatment room.
- If patient permits, one (1) healthy companion/visitor will be permitted to accompany patient in the exam room.
- Two (2) parents/guardians will be permitted to accompany minors to scheduled clinic appointments, including being present in the exam room.
- Additional companions/visitors may wait in the waiting room.

Inpatient Behavioral Health

Visitation restart will be based on community spread and number of COVID-19 positive cases in Behavioral Health units.

- Two (2) healthy visitors per patient per visit, by appointment only.
- Visitors will call the patient care unit at least 24 hours in advance to schedule visitation; same-day visits may not be able to be accommodated. Social Worker will provide families with appropriate unit phone number.
- Visitors must be 15 years of age or older. Exceptions may be made on case-by-case basis.
- Visitors must wear acceptable style of face masks at all times inside Behavioral Health Hospitals.
- All visitors will be checked in at entry to the facility and must check-out at the end of their visit.
- Only visitors with appointments will be permitted in the facility.
- Virtual visits for patients will continue to be supported.
- Exceptions will be handled on a case-by-case basis.

Vendors & Contractors

- Permitted only if scheduled by Valleywise Health.
- No vendors/contractors with cold or flu-like symptoms.
- Vendors must comply with current vaccine policy and masking requirements.
- Will be accompanied by Valleywise Health staff whenever feasible.
- Vendors must check-in at the Vendormate kiosk.
- Noncompliance may lead to restriction from Valleywise Health facilities.