

Visiting Information

**Effective Date:
May 9, 2022**



All Valleywise Health Medical Center Inpatient Areas

Visitors for Adult COVID Positive or Suspected COVID Acute Care Admitted Patients

- Visitors must be 18 years and older. Exceptions may be made on case-by-case basis.
- All visitors will be required to wear appropriate PPE which includes gown, gloves and duckbill N95 mask. Clinical staff will assist visitors to appropriately don and doff PPE.
- Virtual visits for COVID-19 patients will continue to be supported.

Visitors for Non-COVID/Non-Suspected COVID Acute Care Admitted Pediatric Patients

- Two (2) healthy parents/guardians per pediatric patient permitted 24/7.
- This applies to any unit where a pediatric patient is placed. Includes Patients in NICU.
- Additional visitors permitted.

Visitors for COVID Positive or Suspected COVID Acute Care Admitted Pediatric Patients

- One (1) healthy parent/guardian for COVID positive pediatric patients.
- Parent/Guardian may switch with another parent/guardian during the day with only one at the bedside at a time.
- Unless switching, parent/guardian must remain in room with the patient.
- Will wear appropriate PPE which includes gown and duckbill N95 mask.
- Clinical staff will assist to appropriately don and doff PPE.
- Adherence to good hand hygiene will be required while in the room and when exiting and entering the room.

Visitors for Non-COVID/Non-Suspected COVID Laboring Mother/Maternal Child Health Unit

- Two (2) healthy support persons per laboring mother.
- One (1) significant other and baby will be allowed to room in with mother 24/7 in Postpartum unless otherwise contraindicated as determined by medical staff and/or nursing leadership.
- Additional visitors permitted.

Visitors for COVID Positive or Suspected COVID Laboring Mother/Maternal Child Health Unit

- One (1) healthy support person per mother in active labor. No additional visitors permitted. Visitor must remain in the room with the patient.
- One (1) healthy support person per antepartum patient. No additional visitors permitted. Visitor must remain in the room with the patient.
- One (1) significant other and baby will be allowed to room in with mother 24/7 in Postpartum unless otherwise contraindicated as determined by medical staff and/or nursing leadership. No additional visitors permitted. Visitor must remain in the room with the patient.
- One visitor per day; can be different visitor each day.

- No visitors or parents/guardians with cold or flu-like symptoms.
- Visitors must be 12 years and older (12 – 17 years of age minors will be accompanied by an adult 18 years and older). Exceptions may be made on case-by-case basis.
- Visitors allowed 24/7 except as specified below or if contraindication by patient condition.
- Visitors must wear acceptable style of face masks at all times inside the Medical Center.
- Chaplain/Religious Leader visits are unrestricted
- Exceptions will be handled on a case-by-case basis.
- End of Life situations will be addressed on a case-by-case basis.
- Valleywise Health reserves the right to limit the number of visitors at the bedside at any one time based on space limitations, patient condition and/or patient care needs. See also Specialty Area restrictions.
- One (1) or two (2) healthy support person/caregiver permitted 24/7 for vulnerable patients who may have but not limited to the list below:
 - Autism
 - Downs Syndrome
 - Cerebral Palsy
 - Related complex disabilities with cognitive impairments

All Emergency Department Areas

- No visitors or parents/guardians with cold or flu-like symptoms.
- Visitors allowed 24/7 except as specified below or if contraindication by patient condition.
- Visitors must wear acceptable style of face masks at all times inside the ED and Medical Center.
- Exceptions will be handled on a case-by-case basis.
- End of Life situations will be addressed on a case-by-case basis.

Non-COVID/Non-Suspected COVID Emergency Department Patients

- Visitors permitted as space permits. ED staff may limit number at any one time based on space and patient care needs.
- One (1) healthy support person/caregiver for vulnerable patients who may have but not limited to the list below:
 - Autism
 - Downs Syndrome
 - Cerebral Palsy
 - Related complex disabilities with cognitive impairments

Visitors for COVID Positive or Suspected COVID Emergency Department Patients

- Visitors not permitted in the ED for patients who are suspected of having COVID or have tested positive for COVID.
- Exceptions:
 - One (1) healthy parent/guardian at the pediatric patient bedside.
 - One (1) healthy support person/caregiver for vulnerable patients (see above for examples of vulnerable patients).

All Surgical/Procedural Areas

- Visitation requirements apply to surgical/procedural areas on both the Roosevelt Campus and the Valleywise Community Health Center-Peoria
- No companions/visitors or parents/guardians with cold or flu-like symptoms.
- Companions/visitors must wear acceptable style of face masks at all times inside either facility.
- Exceptions will be handled on a case-by-case basis.

Companions/Visitors for Surgical/Procedural Patients

- One (1) healthy adult (18 years and older) companion will be permitted to accompany an adult patient with scheduled procedure/surgery. Two (2) healthy parents/guardians permitted with pediatric patients.
 - Two (2) healthy parents/guardians permitted with pediatric patient in Pre-op; one (1) parent/guardian allowed in PACU (Recovery).
 - One (1) companion/visitor for adult patients allowed in Pre-Op; no companion/visitor allowed in PACU (Recovery). Exceptions may be made on a case-by-case basis.
- Same companion/visitor may wait in Surgery or Procedural area waiting room during patient's procedure. (Includes Endo and IR procedures).

All Community Health Centers / Clinics

- No companions/visitors or parents/guardians with cold or flu-like symptoms.
- Companions/visitors are highly encouraged to wear acceptable style of face masks at all times inside any Valleywise Health Clinic. Masks will be required in clinics serving immunocompromised or other high-risk patients such as HIV, Oncology or Dialysis.
- Companions/visitors may wait in the waiting room.
- If necessary and if patient permits, one (1) healthy companion will be permitted to accompany patient in the exam room to assist with mobility or instructions.

- Two (2) parents/guardians will be permitted to accompany minors to scheduled clinic appointments, including being present in the exam room.

Inpatient Behavioral Health

Visitation restart will be based on community spread and number of COVID-19 positive cases in Behavioral Health units.

Visits will restart April 18, 2022

- Two (2) healthy visitors per patient per visit, by appointment only.
- Visitors will call the patient care unit at least 24 hours in advance to schedule visitation; same-day visits may not be able to be accommodated. Social Worker will provide families with appropriate unit phone number.
- Visitors must be 15 years of age or older. Exceptions may be made on case-by-case basis.
- Visitors must wear acceptable style of face masks at all times inside Behavioral Health Hospitals.
- All visitors will be checked in at entry to the facility and must check-out at the end of their visit.
- Only visitors with appointments will be permitted in the facility.
- Virtual visits for patients will continue to be supported.

Vendors & Contractors

- Permitted only if scheduled by Valleywise Health.
- No vendors/contractors with cold or flu-like symptoms.
- Vendors must comply with current vaccine policy and masking requirements.
- Will be accompanied by Valleywise Health staff whenever feasible.
- Vendors must check-in at the Vendormate kiosk.
- Noncompliance may lead to restriction from Valleywise Health facilities.